



# Inspera Assessment VPAT

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## Instructor and Administrator

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Hello and thank you for your interest in learning more about Inspera's stance on accessibility.

For the past 20 years, Inspera has served hundreds of institutions and associations around the globe, and are proud of our ongoing commitment in aligning and complying with internationally recognized accessibility standards. The following document represents a voluntary, independent audit of our current functionality, which will be updated—at least—on an annual basis. However, for larger feature upgrades, Inspera may elect to re-publish updated VPATS on an ad hoc basis to show ongoing and substantial compliance.

As part of ensuring the testing process is accessible and equitable, we make every effort to ensure students, faculty, and administrators with disabilities will have ease of access and use of our platform. To demonstrate this commitment, Inspera has instituted the following internal policies:

- Committed monthly technical development capacity dedicated to improving user accessibility
- Ongoing accessibility best practices training for technical, design, and product staff
- Voluntary submission of our platform capabilities to annual audit by a world class accessibility audit company
- Implemented a direct feedback process for end users that have ideas to improve our accessibility for high visibility and prioritization

We do not want to just "comply" with accessibility, our goal is to lead the industry as an example to other educational technology solution providers.

We invite you to review our most current audit performed by Tech For All who is a leading authority on helping companies ensure their technology is inclusive. For over 20 years, they've been at the forefront of solving the most complex software and hardware inclusion challenges. Tech For All are pioneers who contributed to the creation of Section 508 of the Rehabilitation Amendment Act of 1998. Today, they continue to help organizations identify the applicable standards for their products or services. They provide the technical assessments and guidance necessary to achieve a truly accessible experience for all users. Inspera is proud to partner with Tech For All as leaders in accessibility, and together we are delivering on our goals of equal and equitable access to our solutions.

Brent Mundy

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# Inspira Administrator View Accessibility Conformance Report International Edition

(Based on VPAT<sup>®</sup> Version 2.4)

**Name of Product/Version:** Inspira Administrator

**Report Date:** 10/30/2023

**Contact Information:** [accessibility@inspera.com](mailto:accessibility@inspera.com)

## Product Description:

Inspira Assessment enables faculty, academics, and administrators to collaborate effectively so that they can spend more of their time crafting assessments and delivering impactful feedback to candidates and less on setup. Use of real world applications and materials allows you to deliver authentic assessments with ease.

Author, design, deliver and grade your assessments and share feedback all within the platform with the familiarity of the same user interface.

## Evaluation Methods Used:

The evaluation was conducted in the following environments and browser/screen reader combinations:

- Windows: Chrome/JAWS
- Windows: Firefox/NVDA
- Mac OSX: Safari/Voiceover

The accessibility assessment was conducted according to the following steps:

- I. An accessibility expert conducted an overall technical analysis in order to identify issues of technical compliance that would affect mobility impaired, deaf/hearing impaired, and low vision users. The evaluator inspected each screen using Google Chrome with the Wave and aXe toolbars. Code analysis was conducted using browser Developer Tools.
- II. Keyboard accessibility analysis (for mobility and physically impaired users) was conducted by attempting to thoroughly navigate the website through



the keyboard, without using a mouse, using Google Chrome and Safari browsers.

- III. For deaf and hard of hearing users, any audio content was assessed for proper captioning.
- IV. The accessibility for low vision users was evaluated three ways: (1) using the screen magnification, palette, and contrast controls provided by the operating systems; (2) using the font resizing capability offered by the browser, and (3) using Color Contrast Analyzer version 2.2.
- V. An evaluator who is legally blind conducted the screen reader testing. The goal was to identify accessibility barriers that are likely to be experienced by users who are blind. The evaluator worked through the website using the JAWS for Windows screen reader with Google Chrome, NVDA screen reader with Mozilla Firefox, and VoiceOver screen reader with Safari browser. Any pages found to have screen reader issues were re-examined in interactive sessions with a sighted evaluator.



## Applicable Standards/Guidelines

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)</a>	(Yes)

This report covers the degree of conformance for the following accessibility standard/guidelines:

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).



**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria  <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul>                     Revised Section 508  <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul> </p>	<p>Web: Does not Support</p>	<p>Web: Decorative icons are exposed to assistive technology. Multiple controls are only labeled with icons lacking text equivalents.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria  <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul>                     Revised Section 508  <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul> </p>	<p>Web: Not applicable</p>	<p>Web: No audio-only or video-only content.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria  <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul>                     Revised Section 508  <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul> </p>	<p>Web: Not applicable</p>	<p>Web: No video content.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria  <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul>                     Revised Section 508  <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul> </p>	<p>Web: Not applicable</p>	<p>Web: No video content.</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria  <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul>                     Revised Section 508  <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul> </p>	<p>Web: Does not Support</p>	<p>Web: Pages lack semantic structure/landmark regions. Most pages lack a heading structure or headings are not in a hierarchical order.  A number of labels are not associated with the fields/controls.  Layout tables are used for some content.</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p>	<p>Web: Supports</p>	<p>Web: Content is presented in a meaningful sequence.</p>





Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 9.1.1.1 (Web) Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul>		
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web) Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul>	Web: Supports	Web: Content does not rely on sensory characteristics.
<p><b><u>1.4.1 Use of Color</u></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web) Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul>	Web: Supports	Web: Content does not rely on color alone.
<p><b><u>1.4.2 Audio Control</u></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web) Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul>	Web: Supports	Web: No audio automatically plays.
<p><b><u>2.1.1 Keyboard</u></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web) Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul>	Web: Does not Support	Web: A significant number of interactive user interface elements do not receive keyboard focus and cannot be used without a mouse, and some do not conform to standard keyboard behaviors. Poor focus management for modal dialogs does not allow keyboard access.
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web) Revised Section 508</li> <li>● 501 (Web)(Software)</li> </ul>	Web: Supports	Web: No keyboard traps are present in the interface.
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only) Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web) Revised Section 508 – Does not apply</li> </ul>	Web: Supports	Web: No single character key shortcuts are used.



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>Time limits are set by instructor and are customizable.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>No moving or auto-updating information is present.</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web:</p> <p>Supports</p>	<p>Web:</p> <p>No flashing content.</p>
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>No skip links provided. Heading structure can be used to bypass blocks of repeated content on some pages.</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web:</p> <p>Does not Support</p>	<p>Web:</p> <p>Page titles are not unique and do not describe the topic or purpose of pages.</p>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web:</p> <p>Partially Supports</p>	<p>Web:</p> <p>In many instances, focus is not correctly managed, for example with modal dialogs. Many controls, including the main navigation, do not follow established focus management practices.</p>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p>	<p>Web:</p> <p>Does not Support</p>	<p>Web:</p> <p>Many links are not labeled.</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>		
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: All functionality can be accessed using single-pointer gestures.
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.2 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Actions are performed on “up” event and can be cancelled by moving the pointer off the element.
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Supports	Web: Accessible labels include visible text.
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: No motion activated functionality.
<p><b>3.1.1 Language of Page</b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> </ul> <p>Revised Section 508                      501 (Web)(Software)</p>	Web: Supports	Web: Language of page is declared.
<p><b>3.2.1 On Focus</b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Partially Supports	Web: Question name field initiates a changes of context on focus loss.
<p><b>3.2.2 On Input</b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Supports	Web: No changes of context are triggered by input.
<p><b>3.3.1 Error Identification</b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p>	Web: Supports	Web: Entry errors are identified.



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>9.1.1.1 (Web) Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>		
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web) Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>	Web: Does not Support	Web: Many fields and controls are unlabeled or not labeled in a descriptive manner.
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web) Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>	Web: Partially Supports	Web: Hidden field elements have duplicate IDs.
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web) Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>	Web: Does not Support	Web: Most custom controls, including main navigation, expandable/collapsible, modal dialogs, etc. are not implemented according to established ARIA patterns. Many controls are not marked up as interactive.

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web) Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>	Web: Not Applicable	Web: No live content is present.
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web) Revised Section 508</li> <li>501 (Web)(Software)</li> </ul>	Web: Not Applicable	Web: No video content.



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Content/functionality is not restricted by the device orientation.</p>
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>Web: No form fields requiring autocomplete attributes.</p>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web: Partially Supports</p>	<p>Web: A number of text elements have insufficient color contrast.</p>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web: Does not Support</p>	<p>Web: Using browser zoom at 200% renders the web application unusable as many navigation menu options become invisible.</p>
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Web: Supports</p>	<p>Web: No images of text are used in the user interface.</p>
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Web: Pages reflow to fit a 320px wide viewport.</p>
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Web: A small number of controls (e.g. checkboxes) and focus indicators do not have sufficient color contrast.</p>
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> </ul>	<p>Web: Supports</p>	<p>Web: Text spacing can be adjusted without loss of content or functionality.</p>



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: Some links appear on hover and are not exposed to screen reader users. These elements are not dismissible when hovering, covering up some content/controls.
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> </ul>	Web: Supports	Web: Most pages are steps in the process and must be accessed sequentially.
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	Web: Does not Supports	Web: Many pages lack headings structure, or have headings that are not in a hierarchical order.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	Web: Partially Supports	Web: A number of elements have difficult to see focus indicators.
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	Web: Not Applicable	Web: Single language is used.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	Web: Partially Supports	Web: Some parts of the web application have a completely different interface from the rest of the application and lacks the common navigational controls present on all other pages.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> </ul>	Web: Supports	Web: Elements have consistent identification throughout the application.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>		
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Supports	Web: Field-level error messages for user login are correctly associated with the fields.
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>	Web: Supports	Web: Entry errors are prevented.
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> </ul> Revised Section 508 – Does not apply	Web: Partially Supports	Web: Drag and drop activities do not provide status messages to assistive technology.



## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does not Support	The product is not operable with keyboard navigation and screen reader use.
302.2 With Limited Vision	Partially Supports	The product is partially operable with limited vision. A number of non-text elements do not meet color contrast minimums. Navigation elements are rendered invisible when 200% browser zoom is used.
302.3 Without Perception of Color	Supports	The product is operable without perception of color.
302.4 Without Hearing	Supports	The product does not require the use of hearing to operate.
302.5 With Limited Hearing	Supports	The product does not require the use of hearing to operate.
302.6 Without Speech	Supports	The product does not require the use of speech to operate.
302.7 With Limited Manipulation	Does not Support	The product is not operable with keyboard navigation.
302.8 With Limited Reach and Strength	Does not Support	The product is not operable with keyboard navigation.





Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product does not use consistent navigation for all portions of its interface.  The product supports the use of text spacing adjustment.

**Chapter 6: [Support Documentation and Services](#)**

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does not Support	Accessibility feature documentation is not available for the product.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No non-electronic support documentation is provided.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not Support	Information on accessibility and compatibility features is not available.
603.3 Accommodation of Communication Needs	Does not Support	No means of contacting support are provided.



# EN 301 549 Report

## Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does not Support	The product is not operable with keyboard navigation and screen reader use.
4.2.2 Usage with limited vision	Partially Supports	The product is partially operable with limited vision. A number of non-text elements do not meet color contrast minimums. Navigation elements are rendered invisible when 200% browser zoom is used.
4.2.3 Usage without perception of colour	Supports	The product is operable without perception of color.
4.2.4 Usage without hearing	Supports	The product does not require the use of hearing to operate.
4.2.5 Usage with limited hearing	Supports	The product does not require the use of hearing to operate.
4.2.6 Usage with no or limited vocal capability	Supports	The product does not require the use of speech to operate.
4.2.7 Usage with limited manipulation or strength	Does not Support	The product is not operable with keyboard navigation.
4.2.8 Usage with limited reach	Does not Support	The product is not operable with keyboard navigation.
4.2.9 Minimize photosensitive seizure triggers	Supports	The product does not contain flashing content.



Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The product does not use consistent navigation for all portions of its interface.  The product supports the use of text spacing adjustment.
4.2.11 Privacy	Supports	Privacy notice is available.

**Chapter 9: Web** (see [WCAG 2.x section](#))

**Chapter 12: Documentation and Support Services**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does not Support	Accessibility feature documentation is not available for the product.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does not Support	Information on accessibility and compatibility features is not available.
12.2.3 Effective communication	Does not Support	No means of contacting support are provided.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section



## Legal Disclaimer

*As of the date of its publication indicated at the beginning of this Conformance Report, this Conformance Report represents the current view of Inspera regarding information about the subject Inspera product as outlined in the ICT' VPAT Revised Section 508 standards published January 18, 2017 and corrected January 22; in Web Content Accessibility Guidelines 2.0 and 2.1; and in EN 301 549 Accessibility Requirements Suitable for Procurement of ICT Products and Services in Europe (V3.1.1). Inspera cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Inspera works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided "as is" and for informational purposes only.*